

Below are resources that may be able to assist you regarding **Hurricane Helene**. To access the websites, please click on the links. You may wish to contact these providers for additional information.

### **Red Cross Shelter Locator**

There are shelters that are currently available in the following counties: Avery, Buncombe, Burke, Gaston, Haywood, Henderson, Jackson, McDowell, and Mecklenburg. Please visit the website to locate a shelter near you.

<https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html>

**VRBO** may offer reduced rates for housing in times of disaster.

<https://www.vrbo.com>

### **Hurricane Preparedness and Recovery**

<https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/hurricane.html>

<https://www.ready.gov/hurricanes>

<https://www.nationwide.com/lc/resources/emergency-preparedness/articles/hurricanes>

<https://www.weather.gov/safety/hurricane>

<https://edition.cnn.com/2018/09/12/us/hurricane-checklist-wxc-trnd/index.html>

<https://www.cdc.gov/disasters/hurricanes/index.html>

<https://hurricanesafety.org/prepare/hurricane-safety-checklists>

<https://www.alz.org/help-support/caregiving/safety/in-a-disaster>

<https://www.nctsn.org/what-is-child-trauma/trauma-types/disasters/hurricane-resources>

### **National Hurricane Center and Central Pacific Hurricane Center**

[https://www.nhc.noaa.gov/graphics\\_at4.shtml?start#contents](https://www.nhc.noaa.gov/graphics_at4.shtml?start#contents)

### **North Carolina Power Outages Map**

<https://poweroutage.us/area/state/north%20carolina>

### **Road Closures**

For information about road closures, you may dial 511 or obtain information online at <https://drivenc.gov>.

### **Buncombe County Sheriff's Office**

<https://www.buncombecounty.org/governing/depts/sheriff/default.aspx>

<https://www.facebook.com/buncombesheriff>

### **Haywood County Sheriff's Office**

<https://www.haywoodncsheriff.com>

### **Henderson County Sheriff's Office**

<https://sheriffhendersoncounty.com>

<https://x.com/SheriffHCSO>

### **Jackson County Sheriff's Office**

<https://www.sheriff.jacksonnc.org>

### **Mecklenburg County Sheriff's Office**

<https://www.mecksheriff.com>

<https://www.facebook.com/MeckSheriff>

<https://x.com/mecksheriff>

### **NC 2-1-1**

<https://nc211.org>

2-1-1 is an easy-to-remember phone number that connects callers to information and services in times of need. It is available 24 hours a day, seven days a week, even during disasters. Please call if you are seeking resources such as clothing, food, or programs for your family.

### **North Carolina Department of Public Safety**

<https://www.ncdps.gov/our-organization/emergency-management>

<https://www.facebook.com/NCPublicSafety>

<https://x.com/NCPublicSafety>

### **North Carolina Department of Health and Human Services**

<https://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance>

### **Local Salvation Army Locator**

<https://www.salvationarmyusa.org>

## **Red Cross Smartphone Apps**

These apps offer updates on current emergencies and provide information on safety during a disaster.

<https://www.redcross.org/get-help/how-to-prepare-for-emergencies/mobile-apps.html>

## **Federal Emergency Management Agency (FEMA)**

500 C Street Southwest

Washington, DC 20472

800-621-FEMA

<https://www.fema.gov>

If a disaster is declared in your area, please call to apply for assistance or visit

<https://www.disasterassistance.gov>.

## **FEMA Text Message Program**

(Please note that standard message and data rates apply.)

- To locate an open emergency shelter, text SHELTER and a zip code to 43362 (4FEMA).
- To locate an open Disaster Recovery Center, text DRC and a zip code to 43362 (4FEMA).