

NCPA SYNNEX Services

Vendor Name: SYNNEX Corporation

Type of Services Provided	Services Provided: Direct	Indirect	Standard Price	NCPA Discount	NCPA Price or See Attachment
<i>Suggested Services:</i>					
Analysis and Design		Per Hour	\$250	0%	\$250
Application Certification		Per Hour	\$300	0%	\$300
Asset Management					
Asset Tag Services		Per Unit			see attached service options
Cabling		Per Drop			see attached service options
Configuration and Integration		Per Hour	\$250	0%	\$250
Consulting		Per Hour	\$250	0%	\$250
Data Backup Assessment, Design & Implement.		Per Hour	\$250	0%	\$250
Data Storage Assessment, Design & Implement.		Per Task			see attached service options
Deployment Services		Per Hour	\$200	0%	\$200
Desktop Services		Per Hour	\$175	0%	\$175
Disaster Recovery		Per Hour	\$250	0%	\$250
Disposal/Recycling Services					
Document Management					
Engineering		Per Hour	\$250	0%	\$250
Hard Drive Removal & Retention by the Buyer		Per Hour	\$175	0%	\$175
Help Desk Support	6 month min/	Per User/Month	\$20	60%	\$8
Image Loading		Per Unit			see attached service options
Inspection and Maintenance Services					
Installation		Per Hour	\$250	0%	\$250
IT Staff Augmentation		Per Hour	\$250	0%	\$250
Lan/Wan Infrastructure Services		Per Hour	\$250	0%	\$250
Managed Services(Firewall Monitoring, Intrusion Detection)		Per Unit			see attached service options
Network Design & Management		Per Hour	\$250	0%	\$250
Network Operating Systems Engineering		Per Hour	\$250	0%	\$250
Regulatory Compliance Implementation Svs.		Per Hour	\$300	0%	\$300

Security Assessment and Consulting		Per Task			see attached service options
Server Assessment, Consolidation, Implement.		Per Task			see attached service options
Software Upgrades and Data Migration		Per Hour	\$250	0%	\$250
Technical Support		Per Hour	\$250	0%	\$250
Training, Customer Education		Per Hour	\$250	0%	\$250
Wireless Infrastructure Assessment		Per Day/Sq Ft			see attached service options
Wireless Network Implementation		Per Day			see attached service options
Wireless Network Management					
Electrical Work (non-low voltage)		Per Hour	\$250	0%	\$250

Other Services:

Many services are available from SYNEX Corporation beyond those referenced in this bid response. Said services include far reaching datacenter services, networking services, pro audio/visual, as well as maintenance contract services for most technologies.

In order to provide bid protection for your ancillary services (i.e. installation), provided directly and/or indirectly, you must provide specific information (i.e. price rates, published price list, etc.) for us to be able to determine a "bid price" for your services. Stating prices will be negotiated is not acceptable, and those services will not be considered bid protected. Additional optional information regarding services can be attached to this Form with the Product Line you are bidding.

NCPA - DETAILED SERVICE OPTIONS

Image Loading & Asset Tagging					
Description	List Price	Discount	NCPA Price	SKU	
Image, HW insertion, asset tag, asset number in BIOS	\$79.00	40%	\$48	IMAGE-INS-BIOS	
Custom Image Load per unit	\$120.00	34%	\$79	IMAGE-INS-BIOS	
Consigned asset tag placement	\$14.00	36%	\$9	ITG-ASSET-CON	
Asset Tagging - per unit	\$46.00	57%	\$20	ITG-ASSET	

Data Storage Assessment, Design & Implementation					
Description	List Price	Discount	NCPA Price	SKU	
Assessment and associated reporting of storage consumption, utilization, design services for a capacity appropriate, optimized storage solution (1st Array)	\$11,950.00	16%	\$9,995		
Additional array	\$1,750.00	14%	\$1,500		
Storage Implementation Services (per hour)	\$250.00	0%	\$250		
Server Assessment, Consolidation, Assessment					

Description	List Price	Discount	NCPA Price	SKU
Assessment and associated reporting of server consumption, utilization, operating system status, design services for a capacity appropriate/optimized server and Private Cloud solution	\$7,500.00	20%	\$6,000	
Server/Private Cloud Implementation Services (per hour)	\$250.00	0%	\$250	
Wireless Network Implementation Service Options				
Description	List Price	Discount	NCPA Price	SKU
Wireless installation (survey required prior). Price includes travel and labor for 1 day. Typically up to 8 AP's are configured, mounted and tested in 1 day (does not include controller setup).	\$1,600.00	5%	\$1,520	WNS-RF-INSTALL
Wireless network controller setup, security, BYOD implementation services (per hour)	\$250.00	0%	\$250	
Wireless Infrastructure Assessment Service Options				
Description	List Price	Discount	NCPA Price	SKU
Wireless site survey for up to 250K sq ft per day. Price includes travel and Labor. Technician will evaluate signal strength and coverage based on AP customer is looking to implement, power and cabling requirements, and site readiness	\$1,600.00	5%	\$1,520	WNS-RF-SURVEY
Wireless site survey for up to 250K sq ft per day. Price includes travel and Labor. Technician will evaluate signal strength and coverage based on AP customer is looking to implement, power and cabling requirements, and site readiness	\$2,000.00	5%	\$1,900	WNS-RF-AIRMAGSUR
Cabling Per Drop Installation Service Options				
Description	List Price	Discount	NCPA Price	SKU
CAT5 PVC cable drop 295ft max. Price includes cable material and labor in addition to day rate for installation.	\$225.00	5%	\$214	WNS-CBL-PVC(DROP)
CAT5 Plenum cable drop 295ft max. Price includes cable material and labor in addition to day rate for installation.	\$293.00	5%	\$278	WNS-CBL-PLN(DROP)
Security Assessment & Consulting				
Description	List Price	Discount	NCPA Price	SKU
Basic remote security assessment bundle including: external vulnerability assess 10 IP addresses, internal vulnerability assess 50 IP addresses, phone or email social engineering test 20 users	\$4,950.00	5%	\$4,703	
Remote internal vulnerability assessment of 50 IP addresses	\$2,950.00	5%	\$2,803	
External web application vulnerability assess 3 IP addresses	\$2,950.00	5%	\$2,803	
External penetration test 5 IP address bundle	\$4,495.00	5%	\$4,270	
Internal penetration test 5 IP address bundle	\$6,800.00	5%	\$6,460	
Phone social engineering testing 30 users bundle	\$3,495.00	5%	\$3,320	
Phone social engineering testing 50 users bundle	\$4,250.00	5%	\$4,038	
Email social engineering testing 100 users bundle	\$3,250.00	5%	\$3,088	

Email social engineering testing 200 users bundle	\$5,495.00	5%	\$5,220	
External vulnerability assessment 20 IP addresses	\$1,750.00	5%	\$1,663	
External vulnerability assessment 50 IP addresses	\$3,395.00	5%	\$3,225	
External vulnerability assessment 100 IP addresses	\$5,250.00	5%	\$4,988	
Basic onsite security assessment including: external vulnerability assess, internal vulnerability assess, social engineering pretext testing, compliance review, physical security review, and sample security policies	\$8,950.00	5%	\$8,503	
Advanced onsite security assessment including: external vulnerability assess (100 IP addresses), internal vulnerability assess (250 IP addresses), phone social engineering testing, compliance review, physical security review (2 sites), and security policy review (30 policies)	\$16,950.00	5%	\$16,103	
Managed Services (Firewalls, IPD/IDS - 3Yr Term)				
Description	List Price	Discount	NCPA Price	SKU
Managed Firewall/UTM with configuration support, 24x7 monitoring, alerting, change mgnt., event correlation, configuration changes (Up to 1Gb Throughput)				
1 - 2 Devices - Annual Price Per Device	\$12,750.00	5%	\$12,113	
3 - 10 Devices - Annual Price Per Device	\$11,950.00	5%	\$11,353	
11 - 25 Devices - Annual Price Per Device	\$11,250.00	5%	\$10,688	
26 - 50 Devices - Annual Price Per Device	\$10,750.00	5%	\$10,213	
51 - 100 Devices - Annual Price Per Device	\$10,250.00	5%	\$9,738	
101+ Devices - Annual Price Per Device	\$9,500.00	5%	\$9,025	
Managed Firewall/UTM with configuration support, 24x7 monitoring, alerting, change mgnt., event correlation, configuration changes (Up to 10Gb Throughput)				
1 - 2 Devices - Annual Price Per Device	\$17,750.00	5%	\$16,863	
3 - 10 Devices - Annual Price Per Device	\$16,250.00	5%	\$15,438	
11 - 25 Devices - Annual Price Per Device	\$15,750.00	5%	\$14,963	
26 - 50 Devices - Annual Price Per Device	\$15,250.00	5%	\$14,488	
51 - 100 Devices - Annual Price Per Device	\$14,250.00	5%	\$13,538	
101+ Devices - Annual Price Per Device	\$13,950.00	5%	\$13,253	
Managed Firewall/UTM with configuration support, 24x7 monitoring, alerting, change mgnt., event correlation, configuration changes (Greater than 10Gb Throughput)				
1 - 2 Devices - Annual Price Per Device	\$22,250.00	5%	\$21,138	
3 - 10 Devices - Annual Price Per Device	\$19,750.00	5%	\$18,763	
11 - 25 Devices - Annual Price Per Device	\$19,250.00	5%	\$18,288	
26 - 50 Devices - Annual Price Per Device	\$18,500.00	5%	\$17,575	
51 - 100 Devices - Annual Price Per Device	\$17,750.00	5%	\$16,863	
101+ Devices - Annual Price Per Device	\$16,995.00	5%	\$16,145	
SYNNEX NOC Services, Fiber or Cloud Services / Project-based or Customer-Specific				
NOC SERVICES : Network VPN Setup: Adacen Network to Customer (COAVPN-WW)	\$1,000.00	4%	\$960	6532393
NOC SERVICES : Data Seeding: Load Local Appliance SYNC to Datacenter (COASEEDING-WW)	\$7,000.00	4%	\$6,720	6532395
Private Cloud Backup Services \$0.15/GB (COAPRVTCLOUD-WW)	\$0.30	4%	\$0.29	6532382
Adacen Backup Local Appliance (COABACKUP-WW)	\$250.00	4%	\$240	6532385
Professional Services Support (COAPS-WW)	\$250.00	4%	\$240	6532388