

Invoice Format for Resellers Billing from StreamOne Ion

Summary

This document will cover the invoice format(s) for resellers with services in StreamOne Ion. Resellers can expect three (3) different options for consolidation, which will be covered in this document. It is important to note that some vendors require certain consolidation types, but the ability for our resellers to control all consolidation types is on our roadmap.

Invoice Format – StreamOne Ion – Consolidation Types


Within StreamOne Ion, there are currently three (3) consolidation types that a reseller can select to be billed. It is important to note that currently, certain vendors require a single consolidation type.

The three (3) consolidation types are:

- End Customer Consolidation (EC)
 - Reseller will receive one (1) invoice PER Vendor PER End Customer.
 - Full details including service, changes, quantity, subscription, and end customer details when available.
- Semi Consolidation (SC)
 - Reseller will receive one (1) invoice PER Vendor.
 - No separation by End Customer.
 - Full details including service, changes, quantity, subscription, and end customer details when available.
- Full Consolidation (FC)
 - Reseller will receive one (1) invoice PER Vendor.
 - No separation by End Customer.
 - No details, charges grouped by service.

Invoice Format – StreamOne Ion – End Customer Consolidation (EC)

End Customer Consolidation (EC) will generate one invoice per end customer and per vendor. It will also show the details of the service per End Customer when the data is available in Ion. Below is an example of an EC invoice, along with the associated information listed as well.



1 Invoice
Invoice number 5841676

2 Bill To
[REDACTED]

3 End Customer
TEST CUSTOMER 1
39 PELHAM RIDGE DRIVE
GREENVILLE, SC , 29681, US

4 Details
Invoice Date: 07/12/2023
Invoice number: 5841676
Purchase Order Number: TestHeader
Payment terms: NET 30
Customer number: [REDACTED]
Tax Id #: [REDACTED]
Settlement Period: 06/01/2023-06/30/2023

Remit To:
TD SYNnex
P O Box 406748
Atlanta, GA, 30384-6748, US

Make Check Payable To: TD SYNnex
Please include your customer# [REDACTED] and invoice#5841676 on your check

Reference: StreamOne Ion

5 Link to Billing Statement:
<https://ion.tdsynnex.com/v2/billing/my-invoices/999999>

Billing Statement ID: 9999

Total amount due in USD **\$30.00**
Due Aug 11, 2023

6 Pay in USD

Subtotal in USD:	\$30.00
Tax	\$0.00

7 For Customer Service inquiry call 800-756-1888 or email CSHELP@tdsynnex.com
All sales are subject to TD SYNnex's standard Terms & Conditions which can be found at TDSYNnex.com.
 1) Delivery point of all products is FOB Origin. Claim for any discrepancy or defective material must be made within 1 week from the date of shipment from TD SYNnex. No return will be accepted without prior authorization
 2) Statements or description of products, if any, by TD SYNnex or agents of TD SYNnex are informational only, and not made or given as a warranty of any kind. TD SYNnex SELLS THE PRODUCTS WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES OF ANY TYPE AND PARTICULARLY WITHOUT ANY IMPLIED WARRANTY OF MERCHANTABILITY OR NON-INFRINGEMENT. In the event of any product defect or nonconformity, purchaser's sole remedy shall be the repair or replacement of nonconforming goods or, at TD SYNnex's option, a refund of the purchase price and purchaser shall not be entitled to any incidental, consequential, or special damages of any kind.
 3) Customer also agrees to pay such attorney's fees and costs as are actually incurred for the collection of this amount whether or not suit is instituted.
A service charge of 1 1/2% per month, 18% per annum will be assessed on past due amounts

8 MICROSOFT CSP (ION): [REDACTED]

L.N.	Item Description	SKU# / VENDOR PART#	Reseller PO	Quantity	Taxable Unit Price	Extended Price
1	AZURE PLAN	7294481/DZH318Z0BPS6-0001	ResellerPO	1	\$10.0000	\$10.00
End Customer PO: CustPO						
2	NCE EXCHANGE ONLINE (PLAN2)-1Y PAID/MO.	7251502/CFQ7TTCOLH1P-0001-MONTH-COMMERCIAL-1	ResellerPO	1	\$20.0000	\$20.00
End Customer PO: CustPO						
9 Billing Period: 06/01/2023 - 06/30/2023 (30 days)						
Charges Description: Upfront Charges						
Charge Quantity: 7 Seats						

10 Subtotal in USD \$30.00
Tax \$0.00
Total in USD \$30.00

1. Invoice Number
2. Bill To Information
 - a. Customer (Reseller) Account Name
 - b. Customer (Reseller) Account Address
3. End Customer Information
 - a. End Customer Name
 - b. End Customer Address

4. Invoice Header Details
 - a. Invoice Date
 - b. Invoice Number
 - c. Payment Terms
 - d. Customer (Reseller) Account Number
 - e. Tax ID
 - f. Purchase Order Number
 - i. Header Level Purchase Order
5. Reference Information
 - a. Platform Name
 - b. Billing Statement Link (if applicable)
 - c. Billing Statement ID (if applicable)
6. Header Payment Summary Information
 - a. Amount Due
 - b. Invoice Due Date
 - c. Invoice Coverage Dates
 - d. Currency
 - e. Subtotal
 - f. Tax
 - g. Total Due
7. Vendor Number and Subscription ID Grouping
 - a. Grouped by Subscription ID (if applicable)
8. Service Table
 - a. Line Number
 - b. Description of Service/SKU
 - c. SKU# and Vendor Part#
 - d. Line Level Reseller PO
 - e. Quantity
 - f. Taxable
 - g. Unit Price
 - h. Extended Price
9. Line Details (if applicable)
 - a. Line Level End Customer PO (if applicable)
 - b. Tenant (if applicable)
 - c. Billing Period
 - d. Charges Description
 - e. Charge Quantity
10. Footer Payment Summary Information
 - a. Subtotal
 - b. Tax
 - c. Total Due

Invoice Format – StreamOne Ion – Semi Consolidation (SC)

Semi Consolidation (SC) will generate one invoice per vendor and separate the End Customers on the single invoice. It will also show the details of the service per End Customer when the data is available in Ion. Below is an example of an SC invoice, along with the associated information listed as well.

page 1 of 2



Remit To:
TD SYNnex
 P O Box 406748
 Atlanta, GA, 30384-6748, US

Make Check Payable To: TD SYNnex
 Please include your customer# [redacted] and invoice#5841677 on your check

1 Invoice
Invoice number 5841677

2 Bill To
[redacted]

3 Details
 Invoice Date: 07/12/2023
 Invoice number: 5841677
 Payment terms: NET 30
 Customer number: [redacted]
 Tax Id #: [redacted]
 Purchase Order Number: TestHeader

4 Reference: StreamOne Ion

Link to Billing Statement:
<https://ion.tdsynnex.com/v2/billing/my-invoices/999999>

Billing Statement ID: 9999

Total amount due in USD
\$58.00
 Due Aug 11, 2023

5 Summary for Jun 1, 2023 - Jun 30, 2023

Pay in USD	
Subtotal in USD:	\$58.00
Tax	\$0.00
Total amount due in USD	\$58.00

For Customer Service inquiry call 800-756-1888 or email CSHELP@tdsynnex.com
All sales are subject to TD SYNnex's standard Terms & Conditions which can be found at TDSYNnex.com.

1) Delivery point of all products is FOB Origin. Claim for any discrepancy or defective material must be made within 1 week from the date of shipment from TD SYNnex. No return will be accepted without prior authorization.
 2) Statements or description of products, if any, by TD SYNnex or agents of TD SYNnex are informational only, and not made or given as a warranty of any kind. TD SYNnex SELLS THE PRODUCTS WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES OF ANY TYPE AND PARTICULARLY WITHOUT ANY IMPLIED WARRANTY OF MERCHANTABILITY OR NON-INFRINGEMENT. In the event of any product defect or nonconformity, purchaser's sole remedy shall be the repair or replacement of nonconforming goods or, at TD SYNnex's option, a refund of the purchase price and purchaser shall not be entitled to any incidental, consequential, or special damages of any kind.
 3) Customer also agrees to pay such attorney's fees and costs as are actually incurred for the collection of this amount whether or not suit is instituted.

6 A service charge of 1 1/2% per month, 18% per annum will be assessed on past due amounts

7 End Customer: Test Customer 2

MICROSOFT CSP (ION): [redacted]

Item Description	SKU# / VENDOR PART#	Reseller PO	Quantity	Taxable Unit Price	Extended Price
8 NCE EXCHANGE ONLINE (PLAN2)-1Y PAID/MO.	7251502/CFQ7TTC0LH1P-0001-MONTH-COMMERCIAL-1	ResellerPO2	1	Y \$28.0000	\$28.00

9 End Customer PO: CustPO2
 Billing Period: 06/01/2023 - 06/30/2023 (30 days)
 Charges Description: Upfront Charges
 Charge Quantity: 7 Seats

End Customer: Test Customer 1

MICROSOFT CSP (ION): [redacted]

Item Description	SKU# / VENDOR PART#	Reseller PO	Quantity	Taxable Unit Price	Extended Price
AZURE PLAN	7294481/DZH318Z0BPS6-0001	ResellerPO	1	Y \$10.0000	\$10.00
NCE EXCHANGE ONLINE (PLAN2)-1Y PAID/MO.	7251502/CFQ7TTC0LH1P-0001-MONTH-COMMERCIAL-1	ResellerPO	1	Y \$20.0000	\$20.00

End Customer PO: CustPO
 Billing Period: 06/01/2023 - 06/30/2023 (30 days)
 Charges Description: Upfront Charges
 Charge Quantity: 7 Seats

10 Subtotal in USD \$58.00
 Tax \$0.00



Invoice number: 5841677

Total in USD **\$58.00**

page 2 of 2


1. Invoice Number
2. Bill To Information
 - a. Customer (Reseller) Account Name
 - b. Customer (Reseller) Account Address
3. Invoice Header Details
 - a. Invoice Date
 - b. Invoice Number
 - c. Payment Terms
 - d. Customer (Reseller) Account Number
 - e. Tax ID
 - f. Purchase Order Number
 - i. Header Level Purchase Order
4. Reference Information
 - a. Platform Name
 - b. Billing Statement Link (if applicable)
 - c. Billing Statement ID (if applicable)
5. Header Payment Summary Information
 - a. Amount Due
 - b. Invoice Due Date
 - c. Invoice Coverage Dates
 - d. Currency
 - e. Subtotal
 - f. Tax
 - g. Total Due
6. End Customer Name
 - a. Services grouped under End Customer Table
7. Vendor Number and Subscription ID Grouping
 - a. Grouped by Subscription ID (if applicable)
8. Service Table
 - a. Description of Service/SKU
 - b. SKU# and Vendor Part#
 - c. Line Level Reseller PO
 - d. Quantity
 - e. Taxable
 - f. Unit Price
 - g. Extended Price
9. Line Details (if applicable)
 - a. Line Level End Customer PO (if applicable)
 - b. Tenant (if applicable)
 - c. Billing Period
 - d. Charges Description
 - e. Charge Quantity
10. Footer Payment Summary Information
 - a. Subtotal

- b. Tax
- c. Total Due

Invoice Format – StreamOne Ion – Full Consolidation (FC)

Full Consolidation (FC) will generate one invoice per vendor, without separation of End Customers. FC will show the amount of billing per service, without a detailed breakdown, even if the details are available in Ion. Below is an example of an SC invoice, along with the associated information listed as well.

page 1 of 1



Remit To:
TD SYNnex
 P O Box 406748
 Atlanta, GA, 30384-6748, US

Make Check Payable To: TD SYNnex
 Please include your customer# [redacted] and invoice#5841441 on your check

Reference: StreamOne Ion

Link to Billing Statement:
<https://ion.tdsynnex.com/v2/billing/my-invoices/999999>

Billing Statement ID: 9999

Total amount due in USD **\$30.00**
 Due Aug 10, 2023

Summary for Jun 1, 2023 - Jun 30, 2023

Pay in USD

Subtotal in USD:	\$30.00
Tax	\$0.00
Total amount due in USD	\$30.00

1 Invoice
 Invoice number 5841441

2 Bill To
 [redacted]

3 Details
 Invoice Date: 07/11/2023
 Invoice number: 5841441
 Payment terms: NET 30
 Customer number: [redacted]
 Tax Id #: [redacted]
 Purchase Order Number: TestHeader

4 Link to Billing Statement:
<https://ion.tdsynnex.com/v2/billing/my-invoices/999999>

5 **Summary for Jun 1, 2023 - Jun 30, 2023**

Pay in USD

Subtotal in USD:	\$30.00
Tax	\$0.00
Total amount due in USD	\$30.00

For Customer Service inquiry call 800-756-1888 or email CSHELP@tdsynnex.com
All sales are subject to TD SYNnex's standard Terms & Conditions which can be found at TDSYNnex.com.
 1) Delivery point of all products is FOB Origin. Claim for any discrepancy or defective material must be made within 1 week from the date of shipment from TD SYNnex. No return will be accepted without prior authorization
 2) Statements or description of products, if any, by TD SYNnex or agents of TD SYNnex are informational only, and not made or given as a warranty of any kind. TD SYNnex SELLS THE PRODUCTS WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES OF ANY TYPE AND PARTICULARLY WITHOUT ANY IMPLIED WARRANTY OF MERCHANTABILITY OR NON-INFRINGEMENT. In the event of any product defect or nonconformity, purchaser's sole remedy shall be the repair or replacement of nonconforming goods or, at TD SYNnex's option, a refund of the purchase price and purchaser shall not be entitled to any incidental, consequential, or special damages of any kind.
 3) Customer also agrees to pay such attorney's fees and costs as are actually incurred for the collection of this amount whether or not suit is instituted.
A service charge of 1 1/2% per month, 18% per annum will be assessed on past due amounts

Vendor	Item Description	Taxable	Amount
MICROSOFT CSP (ION)	AZURE PLAN	Y	\$10.00
MICROSOFT CSP (ION)	NCE EXCHANGE ONLINE (PLAN2)-1Y PAID/MO.	Y	\$20.00
			Subtotal in USD \$30.00
			Tax \$0.00
			Total in USD \$30.00

1. Invoice Number
2. Bill To Information
 - a. Customer (Reseller) Account Name
 - b. Customer (Reseller) Account Address
3. Invoice Header Details
 - a. Invoice Date
 - b. Invoice Number


- c. Payment Terms
 - d. Customer (Reseller) Account Number
 - e. Tax ID Number
 - f. Purchase Order Number
 - i. Header Level Purchase Order
- 4. Reference Information
 - a. Platform Name
 - b. Billing Statement Link (if applicable)
 - c. Billing Statement ID (if applicable)
- 5. Header Payment Summary Information
 - a. Amount Due
 - b. Invoice Due Date
 - c. Invoice Coverage Dates
 - d. Currency
 - e. Subtotal
 - f. Tax
 - g. Total Due
- 6. Service Table
 - a. Vendor Name for Service
 - b. Description of Service/SKU
 - c. Taxable
 - d. Amount
- 7. Footer Payment Summary Information
 - a. Subtotal
 - b. Tax
 - c. Total Due

Accessing Invoices – ECEXpress


Within ECEXpress, you can view the invoice detail information as well as **Print Invoice** using the namesake icon in the top right corner. You can also **Download** the invoice details into different formats using the namesake icon in the bottom right.

SO Details

PO# [redacted] > Master Order# [redacted]
Order Type: Service Billing Order Status: Invoiced

 Print Invoice

Bill-to	Ship-to	Sold-to	END USER INFO	VENDOR REQUIRED END USER INFO
[redacted]	[redacted]	[redacted]	End Customers End Customer Contact Reseller	
Terms	DropShip	Invoice#		
End Customer PO#	Ship Method	Invoice Date		
Create Date	Ship Date	PO Source Reserved for CLOUDSolv		
Currency USD	Ship From	Vendor SO#		
Freight Acct	Required Ship Date			
Total Weight (lbs.)	Request Delivery Date			

 Download

SO Details | Shipment Info

Line#	SKU# Mfr. Mfr. P/N	Description	PO Qty	BO Qty	SO Qty	Ship Qty	Reseller		ETA Info			Ship Order#
							Unit Price	Ext. Price	Previous ETA Date	Current ETA Date	ETA Code	
1	[redacted]	[redacted]										

Sales Total: [redacted]